

**GENERAL SERVICES ADMINISTRATION (GSA)  
Federal Supply Service (FSS)**

**Authorized Federal Supply Schedule Price List**

Pricelist current through Refresh # 14, October 2011, Mod #8, April, 2010

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage. The INTERNET address for GSA Advantage is [www.GSAAdvantage.gov](http://www.GSAAdvantage.gov).

**Financial and Business Solutions (FABS)**

**FSC Group 520**

**Contract Number:** GS-23F-0064R

**Contract Period:** April 20, 2010 through December 19, 2014

**Contractor:** HP Enterprise Services, LLC  
13600 EDS Drive, Mail Stop, A4S-B21  
Herndon, Virginia 20171-3225  
Internet Address/Web Site: [www.hp.com](http://www.hp.com)

**TIN:** 75-2548221

**CAGE Code:** 1U305

**Business Size:** Large

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at INTERNET address: <http://www.fss.gsa.gov>.

The following telephone number(s) can be used by ordering agencies to obtain technical and/or ordering assistance from HP Enterprise Services, LLC.

**Technical/Ordering Assistance**

Carol Monnin  
Program Manager  
Telephone: (703) 736-8596  
Fax: (703) 733-3608  
Email: [Carol.Monnin@hp.com](mailto:Carol.Monnin@hp.com)

**Contract Assistance**

Dawn Sigler  
Contract Administrator  
Telephone: (404) 774-1444  
Email:  
[Dawn.Sigler@hp.com](mailto:Dawn.Sigler@hp.com)

**Federal Supply Schedule Contract for  
Financial and Business Solutions (FABS)**

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# Customer Information

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## 1. FABS Services Offered.

### A. Special Item Numbers (SINs).

#### **SIN 520-15 Outsourcing Recurring Commercial Activities for Financial Management Services**

Process to assist health insurers and healthcare providers to resolve appeals and provide the correct benefits to subscribers by electronic processing of appeals of disputed health care claims.

### B. FABS Unit Pricing.

Award Pricing: 35% of Revenue paid by Insurer to Provider as a result of the appeal. Additional discounts may be negotiated at the task order level.

**2. Maximum Order.** \$1,000,000 (maximum order threshold)

**3. Minimum Order.** \$100

## 4. Geographic Coverage (delivery area).

The geographic scope of the contract is the 48 contiguous states and Alaska, Hawaii, Puerto Rico, Washington, DC and U.S. territories.

## 5. Point(s) of Production (city, county, and state or foreign country).

Primarily based in Herndon (city), Fairfax (county), Virginia (state). However, the Government may issue orders requiring delivery to multiple destinations or performance at multiple locations.

## 6. Discount from list prices or statement of net price.

Prices shown are NET Prices; Basic Discounts have been deducted.

- a. **Prompt Payment:** Not offered.
- b. **Dollar Volume:** None
- c. **Government Educational Institutions:** No special or unique discounts are offered to Government Educational Institutions.
- d. **Credit Card:** None
- e. **Other:** None

## 7. Quantity Discounts.

Negotiated on a task-by-task order basis based on size and complexity of the scope of work.



## 8. Prompt Payment terms.

Net 30 days.

## 9. Government Purchase Cards.

Government purchase cards will be accepted for payment above the micro-purchase threshold.

## 10. Foreign items (list items by country of origin).

Not Applicable.

## 11. Delivery.

### A. Time of Delivery.

Negotiated on a task-by-task order basis.

### B. Expedited Delivery

Not applicable

### C. Overnight and 2-day delivery.

Not applicable

### D. Urgent requirements.

**I-FSS-140-B URGENT REQUIREMENTS (JAN 1994)** When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering agency, agencies are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering agency, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

## 12. F.O.B. point(s).

FOB Destination

## 13. Ordering address.

HP Enterprise Services, LLC  
13600 EDS Drive  
Mailstop: A4S-B21  
Herndon, Virginia 20171-3225  
Internet Address/Web Site: [www.hp.com](http://www.hp.com)  
Phone. (703) 736-8596  
Fax. (703) 733-3608



## **14. Payment addresses.**

### **Wire Instructions:**

Account Name: HP Enterprise Services, LLC  
Account Number: 3751313645  
ABA Number: 026009593  
Bank Name and Location: Bank of America, Dallas, TX

### **ACH Instructions:**

Account Name: HP Enterprise Services, LLC  
Account Number: 3751313645  
ABA Number: 111000012  
Bank Name and Location: Bank of America, Dallas, TX

Bank account information for wire transfer payments will be shown on the invoice.

## **15. Warranty provision.**

Not Applicable.

## **16. Export Packing Changes.**

Not applicable.

## **17. Terms and Conditions of Government Purchase Card Acceptance (any thresholds above the micro purchase level).**

If HP Enterprise Services declines to accept a purchase card order for any reason, HP ES shall return the order by mail or other means of delivery within 5 workdays from receipt.

## **18. Terms and Conditions of Rental, Maintenance, and Repair (if applicable).**

Not applicable.

## **19. Terms and Conditions of Installation (if applicable).**

Not applicable.

## **20. Terms and Conditions of Repair Parts indicating date of Parts Price List and any Discounts from List Prices (if applicable).**

Not applicable.

## **20a. Terms and Conditions for any other Services (if applicable).**

Not applicable.



**21. List of Service and Distribution points (if applicable).**

Not applicable.

**22. List of Participating Dealers (if applicable).**

Not applicable.

**23. Preventive Maintenance (if applicable).**

Not applicable.

**24. Special attributes, including Section 508**

Not applicable.

**25. Data Universal Number System (DUNS) Number.**

07-781-7617  
HP Enterprise Services, LLC  
US Public Sector  
Herndon, VA

**26. Notification regarding Registration in System for Award Management (SAM)**

Contractor has registered with the System for Award Management (SAM) database.

